

## ACUITE HSE CASE STUDY; FOSTER CONSTRUCTION

Hamilton firm Foster Construction used to capture health and safety information monthly.

Now, using Acuite's business intelligence reporting platform, they are tracking their progress daily and their health and safety performance is improving across the board as a result.

Foster provides new and refurbished property options for clients looking for new premises. They deliver a full service through development, construction, engineering and maintenance phases.

The company has delivered some of the most prominent public and private commercial construction projects in the Waikato, including Claudelands Events Centre, Deloitte House, VisyBoard and Genesis Energy Offices.

Foster began using Acuite's construction intelligence software in December 2017, with a primary aim of improving their health and safety performance.

Up until then Fosters' reporting had been paper-based. Using tablets and smart phones they can now consolidate information on Acuite's reporting platform that plugs into existing systems to give real time dashboard views into project and portfolio health.

General Manager, Nigel Sun says the improvement in health and safety processes has been significant: "Because we are capturing information daily, we can act on it straight away. In the past you could potentially be weeks behind learning about where you are at, but this way you can fix things immediately."

Project Support/Systems Management, Jael Clausen, agrees: "We can drill right in to where we may be least compliant so we can focus on that - incidents, leading versus lagging, near misses.

"Each month we produce a board report from Acuite's data, which provides us with a lot of information on how well we are performing in Health & Safety. We then have the ability to follow up on these items and also relate this to similar projects," she says.

Jael says Acuite also provides Foster Construction with information in real time which has proven very beneficial. "Our health & safety team are notified as soon as an incident has been logged and can act on this immediately. This has allowed us to put additional safety measures in place to ensure an incident of the same nature does not recur."

The biggest health and safety improvements have been happening in the use of scaffolding. The cost of workplace falls in New Zealand is estimated to be \$24 million a year – to say nothing of the human cost as a result of these falls.

Jael says improvement has been noted across all levels of the business, from the site, through to management. "Board reports, for example are much easier. It is so useful, that everything aligns and you are not waiting for that piece of paper to be sent to you."

Acuite's reliability and speed of response have also been hugely helpful. "Acuite does what we need right away – that's a big thing. For us we like to work with systems that take on

board our feedback and that is what Acuite has really done, always wanting to help us, and acting very flexibly.”

Construction intelligence software has been game changing in the construction industry during the past few years. Acuite has assisted many companies to improve their performance.

Co-founder David Speight says his company realises the commercial construction industry is time poor and people want to get out and do work, not do admin.

“Communications can, as a result, take a back seat,” he says. “We roll all the info at project level, for hardworking companies like Foster. It is really satisfying to see Foster enjoying systems improvements as a result.”

### About Acuite

The company was launched in 2014 to provide a construction specific business intelligence reporting platform that plugs into existing systems to give real time dashboard views into project and portfolio health. It also provides insights into trends and analytics across critical reporting KPI's of Time, Cost, Quality, Health and Safety and Relationships. This information is available not only on an individual level, but across the whole project, within regions and across different regions.